



VELOCITY PAYMENT SYSTEM

a service of Govolution

UTILITIES



Residential & Commercial Payments
Improved Customer Service
24-Hour, Self Service Account Access
Automatic Bill Payments
Bill Presentment



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Features

Web Payments

Over-the-Phone Payments

Electronic Billing, Paper Bill Opt-Out

Contact Center Solution



Benefits

Integrated Reporting

Lower Transaction Costs

Ease of Implementation

PCI & SSAE 16 Certified

Expanded Payment Options

Velocity for Utilities enables organizations to expand payment options for consumers while reducing operating costs. Velocity provides a full range of payment mechanisms including Web, Over-the-Phone, Point-of-Sale, Mail-in and IVR to streamline the revenue cycle. Payment data can be seamlessly integrated into your existing systems to reduce manual efforts and improve reconciliation.

Lower Transaction Costs

Velocity's enterprise solution can be deployed at no cost to the utility through convenience fee options, or used to implement alternative payment methods to lower your overall transaction costs.

Reduced Billing Costs

Electronic bill presentment, paper bill opt-out and automated, recurring bill payment plans can reduce billing costs and simplify the billing process. By deploying Velocity's 24-hour, self-service payment options and bill presentment product, utilities can lower accounts receivable days while enhancing overall customer satisfaction.

Velocity for Utilities is a proven payment solution specifically designed for utilities to optimize cash management and improve payment processing at a lower cost.

Improved Customer Loyalty through workflow optimization

If you're easy to do business with, customers will keep coming back. Unlike most payment gateways and virtual terminals used by contact centers, a strong system that makes paying for goods and services easy is a great way to improve customer satisfaction and build loyalty.